

Carleton Classifieds

A new way to buy and sell at carleton

by

Max Goldberg

Ginnie White

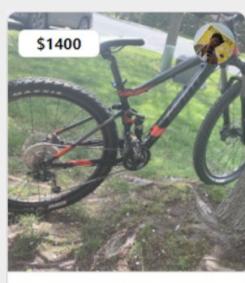
Mash Ibtesum

Elizabeth Yim

Meghan Owens

What is Carleton Classifieds?

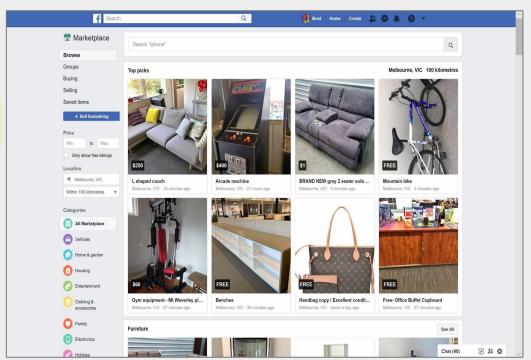
- Website that allows users to buy/sell/request for:
 - o Items
 - Rides
- Examples:
 - "I am looking for a ride to get from Northfield to Minneapolis!"
 - o "I would like to sell my used bike"



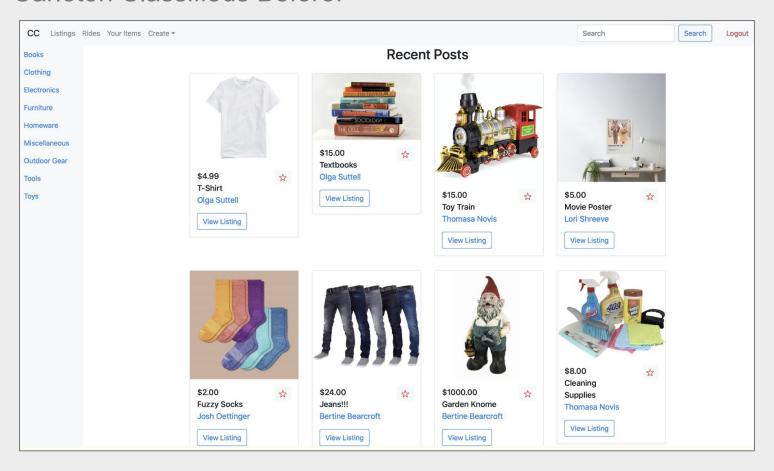
2017 Giant Stance 2 Sma... USED 12 days ago

Idea Behind Carleton Classifieds

- Serve as a replacement to existing ecommerce sites
 - Facebook Marketplace
 - Carlslist
 - o etc.



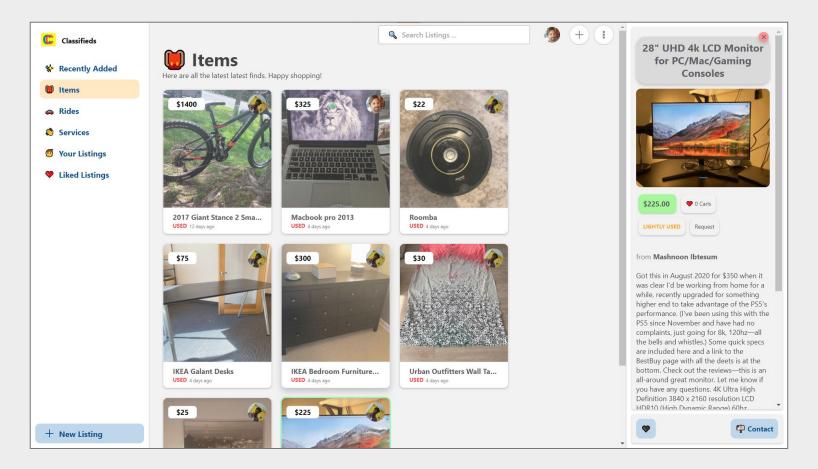
Carleton Classifieds Before:



Our Goals

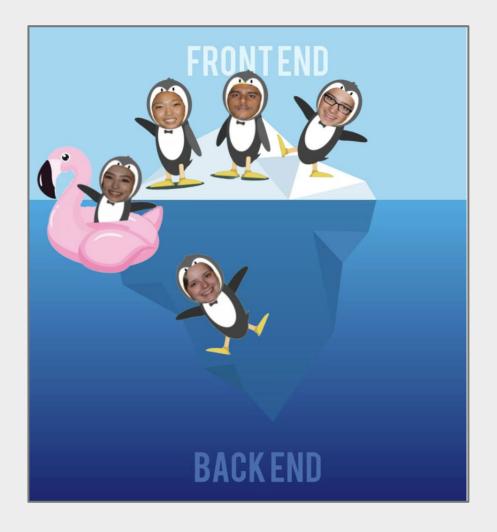
- Services Option
 - Ex: plant sitting over the weekend
- Mobile Responsiveness
- Payment API for purchasing flow (stretch goal)
 - Venmo or Cashapp
- Overhaul of frontend

Carleton Classifieds After:



Team Division

- Frontend
 - Max, Mash, and Elizabeth
- Backend
 - Ginnie and Mash
- Mockups
 - Mash and Meghan
- User Testing
 - Meghan



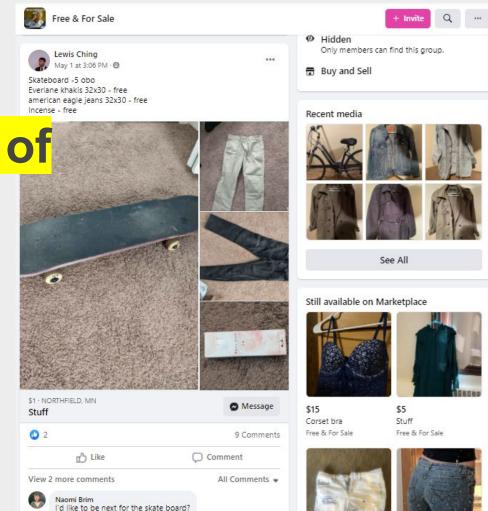
Working with an Existing Codebase

- Work through tutorials and documentation
 - Javascript (React), Django, Redux, etc.
- Look through existing codebase
 - Code hierarchy

Last year's research

Incentivizing migration from existing platforms

- Free and For Sale and Carlslist are already established in the Carleton community
- Necessary to incentivize users to migrate to our new platform
- Needs new features that are not available with the existing tools



Like - Reply - 2w

Disadvantages of current tools

- No direct payment integration
- No immediate feedback on purchasing
- Queuing for listed items can be complicated
- Lack of listing-specific fields
- Limited search functionality
 - No convention for posting
- Lack of functionality for posting requests

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categories	78
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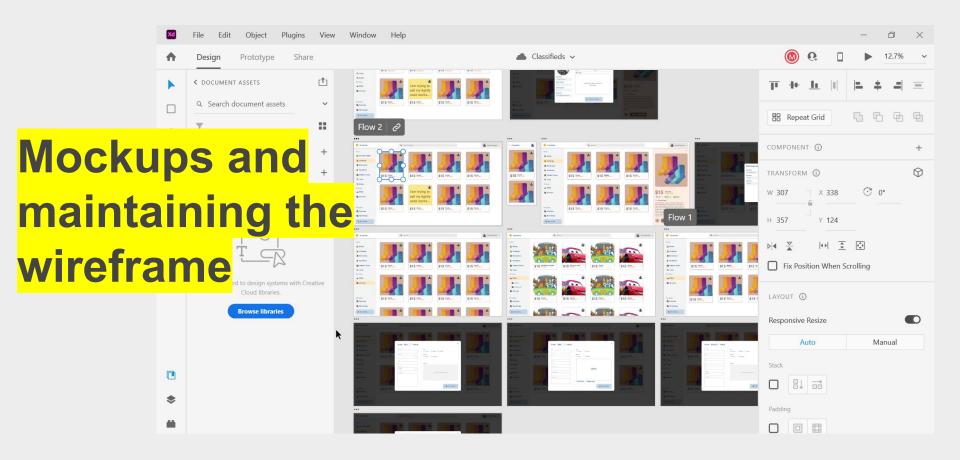
Multiple categories that do not fit into the existing architecture of the site:

- Other
- Questions: General
- Questions: Tech
- Ride *request*
- Service request
- Information
- Housing

A	В	С
Senior cat in search of home	8	other
Free: filters for pet fountain	6	other
looking for recommendations in Faribault	5	other
Arts and Crafts Writing Desk and Bookcase	4	other
Honeywell air purifier with spare filter - \$70	2	other
Waterproof / snow proof iPhone SE case \$10	2	other
DVD collection purge (mostly science fiction and horror titles)	2	other
circular saw & multi-tool for sale	2	other
Honeywell air purifier with spare filter - \$90	2	other
0 ISO electric keyboard	1	other
FREE Beef Knuckle for dog	0	other
saws are taken	0	other
Where to buy glasses?	9	question: general
4 cracked computer screen - help needed	3	question: tech
ailing Mac question	2	question: tech
ailing Mac question - FOUND	1	question: tech
7 ISO ride to U of St Thomas/Mac-Groveland	3	ride request
8 ISO ride to MSP early 2/11	1	ride request
looking for beta testers iPhone and Apple Watch	4	service request

What's special about Carleton Classifieds?

- Distinct listing types which allow for greater flexibility in what can be posted
 - Listing-specific fields and tags
- Ability to post explicit requests that are easily distinguishable from offers
- Seamless purchasing workflow



Setting up user testing

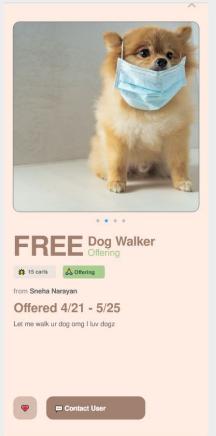
Performed using remote screen control over Zoom.

Mockups were *non-*functional, and therefore user tests need to be **overseen**

Functionality was added to mockups based on **user testing scripts**

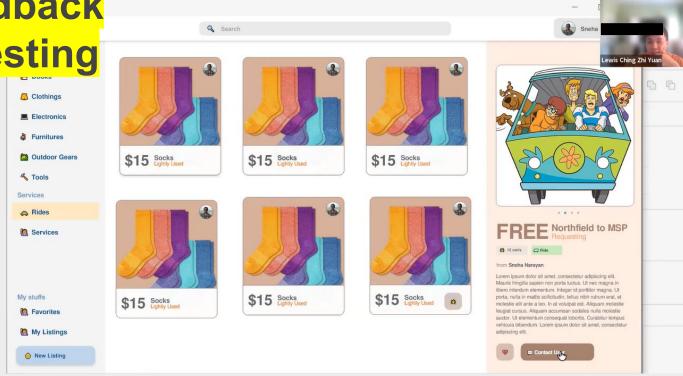
Rolling system of user tests, so that feedback could be incorporated





Desired feedback from user testing

- How are services used?
 - New fields (duration) and tags
- Are requests clear?
 - Significant user feature to differentiate from existing tools



• Is the purchasing workflow understandable?

Integrating user feedback: The purchasing workflow

- Goal to integrate
 payment within the
 application
- Utilized third party apps
- Multi-step process
- Requires a populated user profile
- Does *not* allow offers, questions, etc.

Purchase Item

User Name

Sneha Narayan

Item Name

Socks

Total Price

\$15.00

Contact Method

User Email

snehan@carleton.edu

User Links







Other Links

This user has not listed any other links.



Purchase Listing

Classifieds: "Rubik's Cube"

Compromise: To Compro

- Requires no user setup
- Pre-populated subject and body makes emails easily recognizable
- Timestamps for queuing
- Complicates moderating
- Requires sellers to mark as sold

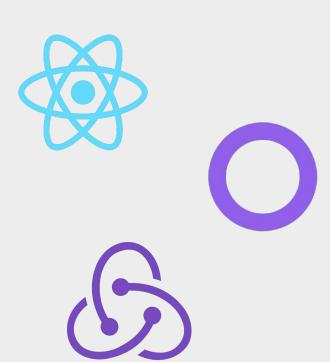
To goldbergm@carleton.edu X

Classifieds: "Rubik's Cube"

I'm interested in your listing on Carleton Classifieds!

The frontend

Front-**End Tech** Stack





Javascript library for building user interface. Maintained by facebook.



Design system and react framework for building modular and responsive frontends

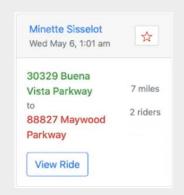


Javascript library for managing application states









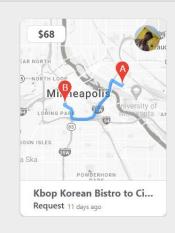


N/A

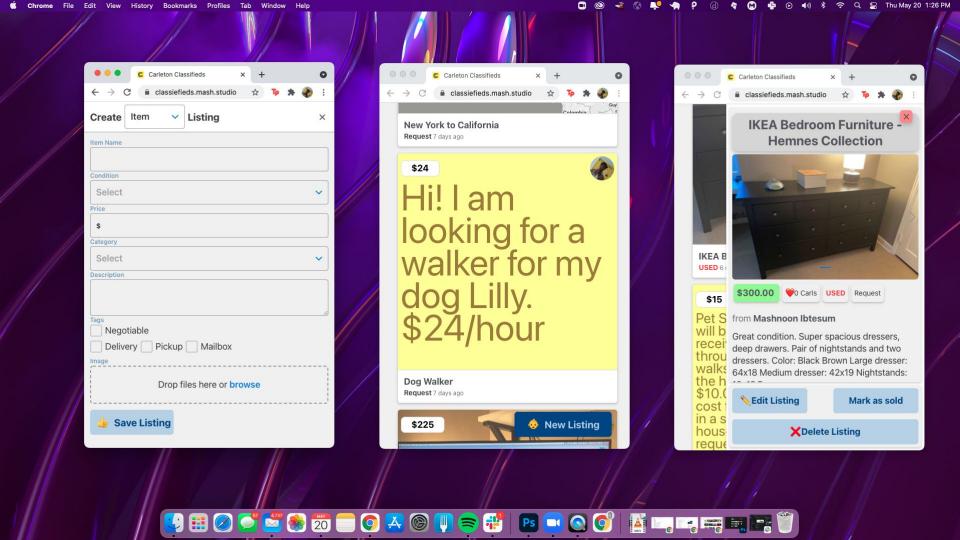
New

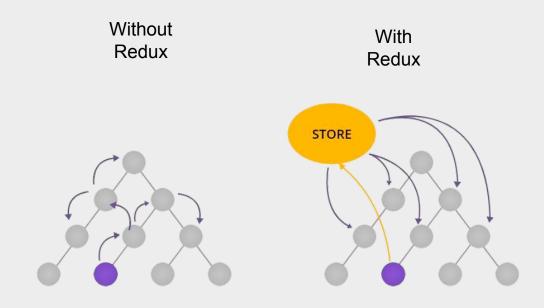
Old











Component initiating change

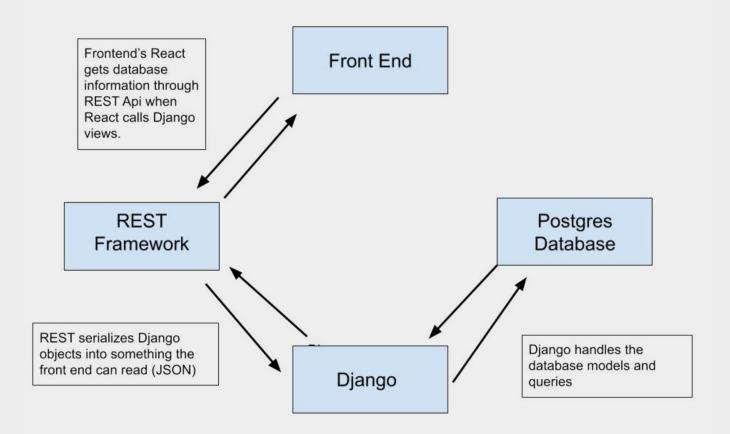
The backend

The Basics

- Django framework, uses Python
- PostgresQL database on classifieds.mathcs.carleton.edu
- **REST** framework

Overview of Django

- Information stored in database using models
- Urls call views
- Views act like functions
 - Examples: make objects, update objects, filter by criteria



class ServiceListing(models.Model): name = models.CharField(max_length=150) created = models.DateTimeField(auto_now_add=True) description = models.TextField(default="Not specified") price = models.DecimalField(max_digits=9, decimal_places=2, default=0.0)

Adding Services

- Step 1: New model
 - Fields tweaked with feedback
- Step 2: New views
 - Create, delete, edit,
 like/unlike, etc
- Step 3: Serializer
- Step 4: Connect views to urls.

```
@api_view(['POST'])
def delete_servicelisting(request, pk):
    """ Deletes the service posting associated with the given primary key from the database. """
    post = ServiceListing.objects.get(pk=pk)
    if post.user == request.user:
        post.delete()
        return Response(status=status.HTTP_204_NO_CONTENT)
    else:
        return Response(status=status.HTTP_403_FORBIDDEN)
```

Items, Rides + Tweaking Services

Ex: New Item Fields

```
CONDITION_CHOICES = [(NEW, "New"), (LIGHT, "Lightly-Used"), (USED, "Used")]
condition = models.CharField(max_length=12, choices=CONDITION_CHOICES, default="N")
```

Ex: Updates to Services

```
start_date = models.DateTimeField(default=timezone.now)
end_date = models.DateTimeField(default=timezone.now)
offered = models.BooleanField(default=False) # is the user offering the service?
is_request = models.BooleanField(default=False)
negotiable = models.BooleanField(default=False) # is the price negotiable?
```

Unit Testing

- Run through manage.py
- Hadn't really been done by last year's team
- Good way to learn Django + check for broken code
- APIRequestFactory can create fake frontend requests

The future of Carleton Classifieds

Next Steps

- Frontend changes
 - Implementing editing in the front-end
 - More useful 'mark as sold'
- Big Goals
 - Vemno/payment app integration
 - More user tests on updated site
 - Large scale deployment by ITS?

Thanks for listening!